



# TREX® DECKING, FASCIA & CLADDING LIMITED WARRANTY

Trex Company, Inc. (hereinafter “Trex”) warrants to the original end-use purchaser (“Purchaser”) that, for the applicable Warranty Period set forth in Table I below, when properly installed, used and maintained under normal use and service conditions and in accordance with Trex’s written instructions, Trex® product set forth in Table I below (the “Product”) shall perform as follows:

**Physical Integrity:** The Product shall be free from material defects in workmanship and materials, and shall not split, splinter, rot or suffer structural damage from termites or fungal decay.

**Fade Resistance:** The Product shall not fade in color from light and weathering exposure as measured by color change of (a) more than 5 Delta E (CIE) units for twenty-five years from the date of original purchase, and (b) more than 15 Delta E (CIE) units for the remainder of the Warranty Period, if any.

While the Product is designed to resist fading, no material is fade proof when exposed to years of UV exposure and the elements. The Product is designed to resist fading under normal weather conditions and will not fade by more than the number of Delta E (CIE) units indicated above.

**Stain Resistance:** The Product shall be resistant to permanent staining resulting from spills of food and beverage items including ketchup, mustard, salad oils, tea, wine, coffee, fruit punch, barbeque sauce, sodas and other food and beverage related items that would typically be present on a residential deck, or mold and mildew naturally occurring in the environment, provided that such substances are removed from the Product with soap and water within one (1) week of exposure of the food or beverage to the surface or first appearance of the mold and mildew. Cleaning procedures are described in the Care & Cleaning Guide at [www.trex.com](http://www.trex.com).

Notwithstanding the foregoing, Trex does not warrant that the Product is stain-proof and does not warrant stain resistance resulting from spilled or otherwise applied food and beverage substances which are not properly cleaned as provided above within one (1) week of exposure. In addition, materials not covered in this stain resistance section of this Limited Warranty include abrasive compounds of acidic or basic pH, paints or stains, strong solvents, metallic rust or other abnormal deck use items, and non-food and non-beverage substances, including but not limited to, biocides, fungicides, plant food, bactericides, cement, concrete, mortar, stucco and colored chalk. Mold and mildew can settle and grow on any outdoor surface, including this Product. You should periodically clean your deck to remove dirt and pollen that can feed mold and mildew. This Limited Warranty does not cover mold and mildew which is not properly cleaned as provided above within one (1) week of first appearance.

**Residential/Commercial Application:** For purposes of this Limited Warranty, a “residential application” shall refer to an installation of the Product on an individual residence, and a “commercial application” shall refer to any installation of the Product other than on an individual residence.

**Term of Limited Warranty:** The term of this Limited Warranty for a Product (the “Warranty Period”) begins on the date of original purchase and shall be equal to the number of years set forth next to such Product in Table I below.

TABLE I

Product	Residential Warranty Period	Commercial Warranty Period
Signature® decking and fascia	50 Years	10 Years
Transcend® decking and fascia	50 Years	10 Years
Transcend® cladding	50 Years	25 Years
Select® decking and fascia, Universal fascia	35 Years	10 Years
Enhance® decking and fascia	25 Years	10 Years

**Transferability:** With respect to a residential application, this Limited Warranty may be transferred one (1) time, within the five (5) year period beginning from the date of original purchase by the Purchaser, to a subsequent buyer of the property upon which the Product was originally installed. With respect to a commercial application, this Limited Warranty is freely transferable to subsequent buyers of the property upon which the Product was originally installed.

## EXCLUSIONS FROM WARRANTY COVERAGE

The Products must be stored, handled, installed, used and maintained in accordance with instructions provided by Trex, and this Limited Warranty is conditioned upon compliance with all such instructions. Copies of Trex’s Installation Guides, Technical Information and Care and Cleaning Guides are available from Trex at the address listed below. The materials may also be obtained on Trex’s website at [www.trex.com](http://www.trex.com).

Any information or suggestion by Trex with respect to the Products concerning applications, specifications or compliance with codes and standards, including building or safety codes, is provided solely for Purchaser’s convenient reference and is made without any representation as to accuracy or suitability. Purchaser must verify and test the suitability of any information with respect to the Products for Purchaser’s specific application.

This Limited Warranty does not cover defects caused by:

**Exposure to Heat:** Direct or indirect contact with extreme heat sources (over 275°F/135°C) may cause fading and may damage the surface of the Product, and any effects of such exposure are expressly excluded from coverage under this Limited Warranty.

**Surface Damage:** Never use metal shovels or sharp-edged tools to remove snow and ice on the surface of the Product. If the surface of the Product is damaged or punctured, this Limited Warranty will be voided.

**Paint or Other Materials Applied to the Product:** If paint, solvents or other coating materials are applied to the Product, this Limited Warranty will be voided.

**Other Exclusions:** This Limited Warranty shall not cover any condition attributable to: (1) improper installation of the Product and/or failure to abide by Trex’s installation guidelines, including but not limited to improper gapping; (2) use of the Product beyond normal use or service conditions, or in an application not recommended by Trex’s guidelines and local building codes; (3) movement, distortion, collapse or settling of the ground or the supporting structure on which the Product is installed; (4) any act of God (such as flooding, hurricane, earthquake, lightning, etc.), environmental condition (such as air pollution, mold, mildew, etc.), staining from foreign substances other than food and beverages (such as dirt, grease, oil, etc.); (5) improper handling, storage, abuse or neglect of the Product by Purchaser, the transferee or third parties; (6) any fading or staining not on the walking surface of the Product (i.e., the underside or the ends of the Product); or (7) ordinary wear and tear.

**Excluded Products:** This Warranty shall not apply to any Trex products not listed in Table I, including, but not limited to, Trex Transcend® railing, Trex Enhance® railing, Trex Select® railing, Trex Signature® railing, Trex Decklighting™ products, TrexTrim™ products, Trex® outdoor lighting products, Trex Hideaway® Fasteners, and Trex® fencing, which are excluded from this Limited Warranty. Each of these products has a separate Limited Warranty.

## PROCEDURE FOR MAKING A CLAIM UNDER THIS LIMITED WARRANTY

To make a claim under this Limited Warranty, Purchaser must do the following:

1. If the Purchaser is making a claim relating to the Limited Warranty on stain resistance, Purchaser must do as follows:

(a) Purchaser must try to clean the affected area of the deck by using the cleaning procedures described above (and provided in more detail in the Care & Cleaning Guide found at [www.trex.com](http://www.trex.com)) within one (1) week of exposure of the food or beverage to the Product or first appearance of the mold and mildew.

(b) If the affected area remains reasonably unsatisfactory after Purchaser has tried these cleaning procedures, then Purchaser must have the affected area of the deck professionally cleaned at Purchaser’s expense.

(c) If the affected area remains reasonably unsatisfactory after the professional cleaning, Purchaser may make a claim under this Limited Warranty, provided that such claim is made within thirty (30) days after the professional cleaning.

2. To make a claim under this Limited Warranty, Purchaser, or the transferee, shall send to Trex, within the Warranty Period referred to above, a written description and photographs of the claimed defect, proof of purchase, and if the claim relates to the Limited Warranty on stain resistance, proof of compliance with paragraph 1 above, to the following address:

Trex Company, Inc.  
Customer Relations  
160 Exeter Drive  
Winchester, VA 22603-8605



# TREX® DECKING, FASCIA & CLADDING LIMITED WARRANTY (continued)

3. Upon confirmation by an authorized Trex representative of a valid claim hereunder, Trex's sole responsibility shall be, at its option, to either: (a) replace the affected Product with new Product in an amount equal to the volume (linear feet) of defective material; or (b) refund the portion of the purchase price paid by Purchaser for such affected Product (not including the cost of its initial installation). Replacement Products will be as close in color, design, and quality to the original Products as reasonably possible, in Trex's discretion and determination, but Trex does not guarantee an exact match as colors and designs may change and Trex's obligation as to replacement shall further be limited to replacement with the styles and colors of the Product that are available at the time of the replacement. **THE REMEDIES STATED IN THIS PARAGRAPH ARE PURCHASER'S SOLE AND EXCLUSIVE REMEDIES FOR ANY PRODUCT THAT FAILS TO CONFORM TO THIS LIMITED WARRANTY.**

If a valid warranty claim hereunder is made during year eleven (11) or any year thereafter through the expiration of the applicable Warranty Period after the original purchase, recovery will be prorated in accordance with Table II, below. If Trex is providing replacement materials, it may elect to replace the percentage listed in Table II, below, of boards otherwise meeting the requirements for a claim, or if it is refunding the purchase price, it may elect to refund the percentage listed below in Table II of the purchase price of Product otherwise meeting the requirements for a claim.

TABLE II

Year of Claim	Warranty Period		
	50 Year	35 Year	25 Year
11	90%	80%	80%
12	90%	80%	80%
13	90%	80%	80%
14	90%	80%	60%
15	90%	60%	60%
16	90%	60%	60%
17	70%	60%	40%
18	70%	60%	40%
19	70%	40%	40%
20	70%	40%	20%
21	70%	40%	20%
22	70%	40%	20%
23	50%	20%	10%
24	50%	20%	10%
25	50%	20%	10%
26	50%	20%	—
27	50%	20%	—
28	50%	20%	—
29	30%	10%	—
30	30%	10%	—
31	30%	10%	—
32	30%	10%	—
33	30%	10%	—
34	30%	10%	—
35	30%	10%	—

Year of Claim	Warranty Period		
	50 Year	35 Year	25 Year
36	20%	—	—
37	20%	—	—
38	20%	—	—
39	20%	—	—
40	20%	—	—
41	20%	—	—
42	20%	—	—
43	10%	—	—
44	10%	—	—
45	10%	—	—
46	10%	—	—
47	10%	—	—
48	10%	—	—
49	10%	—	—
50	10%	—	—

**THE LIMITED WARRANTIES SET FORTH HEREIN ARE THE ONLY WARRANTIES MADE BY TREX IN CONNECTION WITH THESE PRODUCTS. TREX DOES NOT MAKE ANY OTHER WARRANTIES, IMPLIED OR EXPRESS, AND DISCLAIMS ALL OTHER WARRANTIES, INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. TREX'S SOLE OBLIGATION UNDER THIS LIMITED WARRANTY SHALL BE, AT ITS OPTION, REPLACEMENT OF NON-CONFORMING PRODUCTS OR A REFUND OF THE PURCHASE PRICE, AS DESCRIBED ABOVE. PURCHASER ASSUMES ALL RISK WHATSOEVER AS TO THE RESULT OF THE USE OF THE PRODUCTS PURCHASED, WHETHER USED SINGULARLY OR IN COMBINATION WITH ANY OTHER PRODUCTS OR SUBSTANCES.**

**THIS LIMITED WARRANTY SHALL NOT COVER AND TREX SHALL NOT BE RESPONSIBLE FOR COSTS AND EXPENSES INCURRED WITH RESPECT TO THE REMOVAL OF DEFECTIVE PRODUCT OR THE INSTALLATION OF REPLACEMENT MATERIALS, INCLUDING BUT NOT LIMITED TO LABOR AND FREIGHT.**

No person or entity is authorized by Trex to make and Trex shall not be bound by any statement or representation as to the quality or performance of Product other than as contained in this Limited Warranty. This Limited Warranty may not be altered or amended except in a written instrument signed by Trex and Purchaser.

**TO THE FULLEST EXTENT PERMITTED UNDER THE LAW, UNDER NO CIRCUMSTANCES WILL TREX BE LIABLE FOR ANY SPECIAL, INDIRECT, INCIDENTAL, CONSEQUENTIAL, RELIANCE, STATUTORY, SPECIAL, PUNITIVE OR EXEMPLARY DAMAGES, INCLUDING, BUT NOT LIMITED TO, LOST PROFITS, LOSS OF USE, LOSS OF TIME, LOSS OF REVENUES, INCONVENIENCE, LOSS OF BUSINESS OPPORTUNITIES, OR DAMAGE TO GOOD WILL OR REPUTATION DAMAGES, WHETHER SUCH DAMAGES ARE SOUGHT IN CONTRACT, IN TORT (INCLUDING BUT NOT LIMITED TO NEGLIGENCE AND STRICT LIABILITY) OR OTHERWISE, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGES OR SUCH DAMAGES COULD HAVE BEEN REASONABLY FORESEEN, IN CONNECTION WITH, ARISING OUT OF, OR AS A RESULT OF, THE SALE, DELIVERY, INSTALLATION, USE OR LOSS OF USE OF THE PRODUCTS SOLD HEREUNDER, OR FOR ANY LIABILITY OF PURCHASER TO ANY THIRD PARTY WITH RESPECT THERETO AND TREX'S LIABILITY FOR NON-PERSONAL INJURY CLAIMS WITH RESPECT TO DEFECTIVE PRODUCT SHALL IN NO EVENT EXCEED THE REPLACEMENT OF SUCH PRODUCT OR REFUND OF THE PURCHASE PRICE, AS DESCRIBED ABOVE.**

Some States or Provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This Limited Warranty gives you specific legal rights, and you may also have other rights that vary from State to State or Province to Province.

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# TREX® RAILING AND ANCILLARY PRODUCTS LIMITED WARRANTY

Trex Company, Inc. (hereinafter “Trex”) warrants to the original end-use purchaser (“Purchaser”) that, for the applicable Warranty Period set forth in Table I below, when properly installed, used and maintained under normal use and service conditions, and in accordance with Trex’s written instructions, Trex® product set forth in Table I below (the “Product”) shall be free from material defects in workmanship and materials, and shall not split, splinter, rot or suffer structural damage from termites or fungal decay.

**Residential/Commercial Application:** For purposes of this warranty, a “residential application” shall refer to an installation of the Product on an individual residence, and a “commercial application” shall refer to any installation of the Product other than on an individual residence.

**Term of Limited Warranty:** The term of this Limited Warranty for a Product (the “Warranty Period”) begins on the date of original purchase and shall be equal to the number of years set forth next to such Product in Table I below.

TABLE I

Product	Residential Warranty Period	Commercial Warranty Period
Signature® Railing	25 Years	25 Years
Transcend® Railing, Select® Railing, Enhance® Railing, Trex® Fencing, and TrexTrim™	25 Years	10 Years
DeckLighting™ (LEDs and Housings)	7 Years	7 Years
DeckLighting™ (Transformer, Timer, Dimmer, WiFi Controller)	3 Years	3 Years

**Transferability:** With respect to a residential application, this warranty may be transferred one (1) time, within the five- (5) year period beginning from the date of original purchase by the Purchaser, to a subsequent buyer of the property upon which the Product was originally installed. With respect to a commercial application, this warranty is freely transferable to subsequent buyers of the property upon which the Product was originally installed.

## EXCLUSIONS FROM WARRANTY COVERAGE

**Notwithstanding the foregoing, (a) the warranty for Trex® DeckLighting™ Products is valid only in each case provided that a Trex transformer is used (with no warranty on any components if a Trex transformer is not used), and any other DeckLighting™ parts or accessories not listed in Table I above shall not be warranted; (b) this warranty shall not apply to any Trex products not listed in Table I, including, but not limited to Trex decking products, Trex cladding products, Trex fascia products, and Trex fasteners (which each have separate warranties), and (c) with respect to installations where the atmosphere is influenced by a body of salt water (or other contaminant conditions), failure to adhere to the cleaning guidelines available at [www.trex.com](http://www.trex.com) will void this warranty with respect to any condition resulting from such failure.**

The Products must be stored, handled, installed, used and maintained in accordance with instructions provided by Trex, and this Limited Warranty is conditioned upon compliance with all such instructions. Copies of Trex’s Installation Guides, Technical Information and Care and Cleaning Guides are available from Trex at the address listed below. The materials may also be obtained on Trex’s website at [trex.com](http://trex.com).

Any information or suggestion by Trex with respect to the Products concerning applications, specifications or compliance with codes and standards, including building or safety codes, is provided solely for Purchaser’s convenient reference and is made without any representation as to accuracy or suitability. Purchaser must verify and test the suitability of any information with respect to the Products for Purchaser’s specific application.

Trex does not warrant against and is not responsible for any condition attributable to: (1) improper installation of Product and/or failure to abide by Trex’s installation guidelines, including but not limited to improper gapping; (2) use of Product beyond normal use and service conditions, or in an application not recommended by Trex’s guidelines and local building codes; (3) movement, distortion, collapse or settling of the ground or the supporting structure on which Product is installed; (4) any act of God (such as flooding, hurricane, earthquake, lightning, etc.), environmental condition (such as air pollution, mold, mildew, etc.), staining from foreign substances (such as dirt, grease, oil, etc.), or normal weathering (defined as exposure to sunlight, weather and atmosphere which will cause any colored surface to gradually fade, chalk, or accumulate dirt or stains); (5) variations or changes in color of Product; (6) improper handling, storage, abuse or neglect of Product by Purchaser, the transferee or third parties; or (7) ordinary wear and tear.

## PROCEDURE FOR MAKING A CLAIM UNDER THIS LIMITED WARRANTY

To make a claim under this Limited Warranty, Purchaser, or the transferee, shall send to Trex, within the Warranty Period referred to above, a written description and photographs of the claimed defect and proof of purchase, to the following address:

Trex Company, Inc.  
Customer Relations  
160 Exeter Drive  
Winchester, VA 22603-8605

Upon confirmation by an authorized Trex representative of a valid claim hereunder, Trex’s sole responsibility shall be, at its option, to either: (a) replace the affected Product with new Product in an amount equal to the amount of defective material; or (b) refund the portion of the purchase price paid by Purchaser for such affected Product (not including the cost of its initial installation). Replacement Products will be as close in color, design, and quality to the original Products as reasonably possible, in Trex’s discretion and determination, but Trex does not guarantee an exact match as colors and designs may change and Trex’s obligation as to replacement shall further be limited to replacement with the styles and colors of the Product that are available at the time of the replacement.

## THE REMEDIES STATED IN THIS PARAGRAPH ARE PURCHASER’S SOLE AND EXCLUSIVE REMEDIES FOR ANY PRODUCT THAT FAILS TO CONFORM TO THIS LIMITED WARRANTY.

If a valid warranty claim hereunder is made during year eleven (11) or any year thereafter through the expiration of the applicable Warranty Period after the original purchase, recovery will be prorated in accordance with Table II, below. If Trex is providing replacement materials, it may elect to replace the percentage listed in Table II, below, of Product otherwise meeting the requirements for a claim, or if it is refunding the purchase price, it may elect to refund the percentage listed below in Table II of the purchase price of Product otherwise meeting the requirements for a claim.

TABLE II

Year of Claim	Recovery
11	80%
12	80%
13	80%
14	60%
15	60%
16	60%
17	40%
18	40%
19	40%
20	20%
21	20%
22	20%
23	10%
24	10%
25	10%



## TREX® RAILING AND ANCILLARY PRODUCTS LIMITED WARRANTY (continued)

THE LIMITED WARRANTIES SET FORTH HEREIN ARE THE ONLY WARRANTIES MADE BY TREX IN CONNECTION WITH THESE PRODUCTS. TREX DOES NOT MAKE ANY OTHER WARRANTIES, IMPLIED OR EXPRESS, AND DISCLAIMS ALL OTHER WARRANTIES, INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. TREX'S SOLE OBLIGATION UNDER THIS LIMITED WARRANTY SHALL BE, AT ITS OPTION, REPLACEMENT OF NON-CONFORMING PRODUCTS OR A REFUND OF THE PURCHASE PRICE, AS DESCRIBED ABOVE. PURCHASER ASSUMES ALL RISK WHATSOEVER AS TO THE RESULT OF THE USE OF THE PRODUCTS PURCHASED, WHETHER USED SINGULARLY OR IN COMBINATION WITH ANY OTHER PRODUCTS OR SUBSTANCES.

THIS LIMITED WARRANTY SHALL NOT COVER AND TREX SHALL NOT BE RESPONSIBLE FOR COSTS AND EXPENSES INCURRED WITH RESPECT TO THE REMOVAL OF DEFECTIVE PRODUCT OR THE INSTALLATION OF REPLACEMENT MATERIALS, INCLUDING BUT NOT LIMITED TO LABOR AND FREIGHT.

No person or entity is authorized by Trex to make and Trex shall not be bound by any statement or representation as to the quality or performance of Product other than as contained in this Limited Warranty. This Limited Warranty may not be altered or amended except in a written instrument signed by Trex and Purchaser.

TO THE FULLEST EXTENT PERMITTED UNDER THE LAW, UNDER NO CIRCUMSTANCES WILL TREX BE LIABLE FOR ANY SPECIAL, INDIRECT, INCIDENTAL, CONSEQUENTIAL, RELIANCE, STATUTORY, SPECIAL, PUNITIVE OR EXEMPLARY DAMAGES, INCLUDING, BUT NOT LIMITED TO, LOST PROFITS, LOSS OF USE, LOSS OF TIME, LOSS OF REVENUES, INCONVENIENCE, LOSS OF BUSINESS OPPORTUNITIES, OR DAMAGE TO GOOD WILL OR REPUTATION DAMAGES, WHETHER SUCH DAMAGES ARE SOUGHT IN CONTRACT, IN TORT (INCLUDING BUT NOT LIMITED TO NEGLIGENCE AND STRICT LIABILITY) OR OTHERWISE, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGES OR SUCH DAMAGES COULD HAVE BEEN REASONABLY FORESEEN, IN CONNECTION WITH, ARISING OUT OF, OR AS A RESULT OF, THE SALE, DELIVERY, INSTALLATION, USE OR LOSS OF USE OF THE PRODUCTS SOLD HEREUNDER, OR FOR ANY LIABILITY OF PURCHASER TO ANY THIRD PARTY WITH RESPECT THERETO AND TREX'S LIABILITY FOR NON-PERSONAL INJURY CLAIMS WITH RESPECT TO DEFECTIVE PRODUCT SHALL IN NO EVENT EXCEED THE REPLACEMENT OF SUCH PRODUCT OR REFUND OF THE PURCHASE PRICE, AS DESCRIBED ABOVE.

Some States or Provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This Limited Warranty gives you specific legal rights, and you may also have other rights that vary from State to State or Province to Province.

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# TREX® FASTENERS LIMITED WARRANTY

Trex Company, Inc. (hereinafter “Trex”) warrants to the original end-use purchaser (“Purchaser”) that, for the period of time set forth in the following paragraph, when properly installed, used and maintained under normal use and service conditions, and in accordance with Trex’s written instructions, Trex® product set forth in Table I below (the “Product”) shall be free from material defects in workmanship and materials, and shall not structurally fail due to corrosion or rust.

TABLE I

Product
Trex Hideaway® Hidden Fasteners

**Term of Limited Warranty:** The term of this Limited Warranty for a Product (the “Warranty Period”) begins on the date of original purchase and shall be equal to the warranty period of the Trex Decking Product on which it is installed which can be found in the “Trex Decking, Fascia and Cladding Limited Warranty” available from Trex at the address listed below and on Trex’s website at [trex.com](http://trex.com). If the Product is installed on other brands of wood-plastic composite, cellular PVC or mineral-based composite decking, the warranty shall be twenty-five (25) years from the date of original purchase for a residential application, and ten (10) years from the date of original purchase for a commercial application.

**Residential/Commercial Application:** For purposes of this warranty, a “residential application” shall refer to an installation of the Product on an individual residence, and a “commercial application” shall refer to any installation of the Product other than on an individual residence.

**Transferability:** With respect to a residential application, this warranty may be transferred one (1) time, within the five- (5) year period beginning from the date of original purchase by the Purchaser, to a subsequent buyer of the property upon which the Product was originally installed. With respect to a commercial application, this warranty is freely transferable to subsequent buyers of the property upon which the Product was originally installed.

## EXCLUSIONS FROM WARRANTY COVERAGE

**This warranty shall not apply to any Trex products not listed in Table I, including, but not limited to, installation tool bit and hand-held installation tool.**

The Products must be stored, handled, installed, used and maintained in accordance with instructions provided by Trex, and this Limited Warranty is conditioned upon compliance with all such instructions. Copies of Trex’s Installation Guides and Technical Information are available from Trex at the address listed below. The materials may also be obtained on Trex’s website at [trex.com](http://trex.com).

Any information or suggestion by Trex with respect to the Products concerning applications, specifications or compliance with codes and standards, including building or safety codes, is provided solely for Purchaser’s convenient reference, and is made without any representation as to accuracy or suitability. Purchaser must verify and test the suitability of any information with respect to the Products for Purchaser’s specific application.

Trex does not warrant against and is not responsible for any condition attributable to: (1) improper installation of Product and/or failure to abide by Trex’s installation guidelines, including but not limited to improper gapping; (2) use of Product beyond normal use and service conditions, or in an application not recommended by Trex’s guidelines and local building codes; (3) movement, distortion, collapse or settling of the ground or the supporting structure on which Product is installed; (4) any act of God (such as flooding, hurricane, earthquake, lightning, etc.), environmental condition (such as air pollution, mold, mildew, etc.); (5) variations or changes in color of Product; (6) improper handling, storage, abuse or neglect of Product by Purchaser, the transferee or third parties; or (7) ordinary wear and tear.

## PROCEDURE FOR MAKING A CLAIM UNDER THIS LIMITED WARRANTY

To make a claim under this Limited Warranty, Purchaser, or the transferee, shall send to Trex, within the Warranty Period referred to above, a written description and photographs of the claimed defect and proof of purchase, to the following address:

Trex Company, Inc.  
Customer Relations  
160 Exeter Drive  
Winchester, VA 22603-8605

Upon confirmation by an authorized Trex representative of a valid claim hereunder, Trex’s sole responsibility shall be, at its option, to either: (a) replace the affected Product with new Product in an amount equal to the amount of defective material; or (b) refund the portion of the purchase price paid by Purchaser for such affected Product (not including the cost of its initial installation). Replacement Products will be as close in color, design, and quality to the original Products as reasonably possible, in Trex’s discretion and determination, but Trex does not guarantee an exact match as colors and designs may change and Trex’s obligation as to replacement shall further be limited to replacement with the styles and colors of the Product that are available at the time of the replacement. **THE REMEDIES STATED IN THIS PARAGRAPH ARE PURCHASER’S SOLE AND EXCLUSIVE REMEDIES FOR ANY PRODUCT THAT FAILS TO CONFORM TO THIS LIMITED WARRANTY.**

If a valid warranty claim hereunder is made during year eleven (11) or any year thereafter through the expiration of the applicable Warranty Period after the original purchase, recovery will be prorated in accordance with Table II, below. If Trex is providing replacement materials, it may elect to replace the percentage listed in Table II, below, of Product otherwise meeting the requirements for a claim, or if it is refunding the purchase price, it may elect to refund the percentage listed below in Table II of the purchase price of Product otherwise meeting the requirements for a claim.

TABLE II

Year of Claim	Warranty Period		
	50 Year	35 Year	25 Year
11	90%	80%	80%
12	90%	80%	80%
13	90%	80%	80%
14	90%	80%	60%
15	90%	60%	60%
16	90%	60%	60%
17	70%	60%	40%
18	70%	60%	40%
19	70%	40%	40%
20	70%	40%	20%
21	70%	40%	20%
22	70%	40%	20%
23	50%	20%	10%
24	50%	20%	10%
25	50%	20%	10%
26	50%	20%	—
27	50%	20%	—
28	50%	20%	—
29	30%	10%	—
30	30%	10%	—
31	30%	10%	—
32	30%	10%	—
33	30%	10%	—
34	30%	10%	—
35	30%	10%	—
36	20%	—	—



## TREX® FASTENERS LIMITED WARRANTY (continued)

Year of Claim	Warranty Period		
	50 Year	35 Year	25 Year
37	20%	—	—
38	20%	—	—
39	20%	—	—
40	20%	—	—
41	20%	—	—
42	20%	—	—
43	10%	—	—
44	10%	—	—
45	10%	—	—
46	10%	—	—
47	10%	—	—
48	10%	—	—
49	10%	—	—
50	10%	—	—

THE LIMITED WARRANTIES SET FORTH HEREIN ARE THE ONLY WARRANTIES MADE BY TREX IN CONNECTION WITH THESE PRODUCTS. TREX DOES NOT MAKE ANY OTHER WARRANTIES, IMPLIED OR EXPRESS, AND DISCLAIMS ALL OTHER WARRANTIES, INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. TREX'S SOLE OBLIGATION UNDER THIS LIMITED WARRANTY SHALL BE, AT ITS OPTION, REPLACEMENT OF NON-CONFORMING PRODUCTS OR A REFUND OF THE PURCHASE PRICE, AS DESCRIBED ABOVE. PURCHASER ASSUMES ALL RISK WHATSOEVER AS TO THE RESULT OF THE USE OF THE PRODUCTS PURCHASED, WHETHER USED SINGULARLY OR IN COMBINATION WITH ANY OTHER PRODUCTS OR SUBSTANCES.

THIS LIMITED WARRANTY SHALL NOT COVER AND TREX SHALL NOT BE RESPONSIBLE FOR COSTS AND EXPENSES INCURRED WITH RESPECT TO THE REMOVAL OF DEFECTIVE PRODUCT OR THE INSTALLATION OF REPLACEMENT MATERIALS, INCLUDING BUT NOT LIMITED TO LABOR AND FREIGHT.

No person or entity is authorized by Trex to make and Trex shall not be bound by any statement or representation as to the quality or performance of Product other than as contained in this Limited Warranty. This Limited Warranty may not be altered or amended except in a written instrument signed by Trex and Purchaser.

TO THE FULLEST EXTENT PERMITTED UNDER THE LAW, UNDER NO CIRCUMSTANCES WILL TREX BE LIABLE FOR ANY SPECIAL, INDIRECT, INCIDENTAL, CONSEQUENTIAL, RELIANCE, STATUTORY, SPECIAL, PUNITIVE OR EXEMPLARY DAMAGES, INCLUDING, BUT NOT LIMITED TO, LOST PROFITS, LOSS OF USE, LOSS OF TIME, LOSS OF REVENUES, INCONVENIENCE, LOSS OF BUSINESS OPPORTUNITIES, OR DAMAGE TO GOOD WILL OR REPUTATION DAMAGES, WHETHER SUCH DAMAGES ARE SOUGHT IN CONTRACT, IN TORT (INCLUDING BUT NOT LIMITED TO NEGLIGENCE AND STRICT LIABILITY) OR OTHERWISE, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGES OR SUCH DAMAGES COULD HAVE BEEN REASONABLY FORESEEN, IN CONNECTION WITH, ARISING OUT OF, OR AS A RESULT OF, THE SALE, DELIVERY, INSTALLATION, USE OR LOSS OF USE OF THE PRODUCTS SOLD HEREUNDER, OR FOR ANY LIABILITY OF PURCHASER TO ANY THIRD PARTY WITH RESPECT THERETO AND TREX'S LIABILITY FOR NON-PERSONAL INJURY CLAIMS WITH RESPECT TO DEFECTIVE PRODUCT SHALL IN NO EVENT EXCEED THE REPLACEMENT OF SUCH PRODUCT OR REFUND OF THE PURCHASE PRICE, AS DESCRIBED ABOVE.

Some States or Provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This Limited Warranty gives you specific legal rights, and you may also have other rights that vary from State to State or Province to Province.

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## TREX TRANSCEND®, TREX ENHANCE® AND TREX SELECT® DECKING CARE AND CLEANING GUIDE

All exterior building materials require cleaning. Generally, soap and water is all that is required to clean Transcend, Enhance and Select products. For additional information, see below.

*Refer to [Trex.com](http://Trex.com) for cleaning recommendations for early generation decking products.*

PROBLEM	SOLUTION
Dirt and Debris	The affected area should be sprayed off with a hose to remove surface debris. Use warm soapy water and a soft bristle brush to remove dirt and debris from the embossing pattern.
Using a Pressure Washer (General Cleaning Issues)	A pressure washer with <b>no greater</b> than 3100 psi* that has a fan attachment/adjustment and soap dispenser may be used to remove dirt or mud. Spray deck with soap, then follow by gently scrubbing each deck board with a soft bristle brush. Spray/rinse each individual deck board using a fan tip no closer than 8-in (203 mm) from the decking surface. <b>RINSE THOROUGHLY.</b> If dirty water from cleaning is left to dry, a film will remain on the decking surface.
Issues with Concrete, Cement, Mortar or Stucco Dust	When working with cement, concrete, mortar or stucco, protect the decking as much as possible in order to not get dust particles on the decking surface. These particles, once they get hot or wet, can cause a reaction on the decking surface and are very difficult to remove. If particles get on the decking surface, Trex recommends using Sakrete™ Concrete Dissolver ( <a href="http://www.sakrete.com/products/concrete-dissolver">www.sakrete.com/products/concrete-dissolver</a> ). BE SURE TO FOLLOW MANUFACTURER'S INSTRUCTIONS.
Hard Water Staining	Hard water is water with a high amount of mineral deposits like lime, silica and calcium. When the water dries, deposits are left behind, leaving unsightly spots on surfaces. This is not a defect of Trex products but an issue with the water itself. Generally, these deposits can be cleaned with white vinegar on decking surfaces. Rinsing is required so care should be taken to not use hard water for this purpose. If hard water must be used, dry with a cloth or use a blower to dry surfaces. In some cases a deck brightener product may also be used to help clean hard water stains.
Chalk Lines	Most colored chalks are permanent and may discolor the surface. Use only Irwin Strait-Line® Dust-Off Marking Chalk (purple), available at <a href="http://Irwin.com">Irwin.com</a> .
Tannins Due to Debris	Remove all debris from the deck using a hose or broom. Once the deck surface is dry, apply a deck "brightener"*** to the deck as directed by the manufacturer. Deck Brighteners contain oxalic acid, which will also remove tannins.
Ice and Snow	A plastic shovel may be used to remove snow from the deck. Use calcium chloride or rock salt to melt the snow and ice from the deck surface.
Oil, Grease and Food	All food spills should be removed as soon as possible. <b>The surface must be cleaned within seven days to maintain the stain warranty.</b> To remove, spray off with a hose and use warm, soapy water and a soft bristle brush to remove spills from the embossing pattern.
Mold and Mildew	If debris such as pollen and dirt are allowed to remain on the deck surface, mold can feed on the biofilm. Using a hose and warm, soapy water with a soft bristle brush is recommended to remove the food source and mold.

**NOTE:** Construction methods are always improving. Please refer to [www.trex.com](http://www.trex.com) for the most up-to-date installation requirements.



## TREX TRANSCEND®, TREX ENHANCE® AND TREX SELECT® DECKING CARE AND CLEANING GUIDE

PROBLEM	SOLUTION
<b>Trex and Static Electricity</b>	<p>While this is not common, static electricity can occur on walking surfaces in dry climates or in areas where dry winds and dust-borne particles lay on the decking surfaces. Static electricity can build up on occupants walking across any composite decking surface, including Trex, then produce a small static shock if they touch a grounded metal surface such as railing, door, etc.</p> <p>This condition can be decreased greatly with the use of a product call ACL Staticide®. Two products tested were General Purpose Staticide® and Heavy Duty Staticide®. Both are effective in greatly reducing static electricity on Trex decking surfaces. Apply full strength using a mop on a dry decking surface, and allow to dry; no rinsing or diluting needed. Products are non-toxic, non-flammable, non-staining (will not change the color of decking surface), completely biodegradable and safe to use. Product is water-based and may require a second application after rain or other weather conditions. Over a period of time, the effect of static will dissipate naturally on the decking surface.</p> <p>See link for more information on product: <a href="https://www.aclstaticide.com/categories/staticide-ready-to-use-anti-static-topicals-1">https://www.aclstaticide.com/categories/staticide-ready-to-use-anti-static-topicals-1</a></p>
<b>Rubber Mats</b>	<p>Use caution when using rubber-backed mats (i.e., welcome mats, etc.) as these may contain substances that can sometimes discolor or lighten the decking surface.</p>
<b>Curving Trex Decking</b>	<p>There are methods to heat Trex decking to a high enough temperature to achieve a desired curved radius. Please contact Trex for additional details. Trex Enhance decking cannot be curved.</p>
<b>Job Site Storage</b>	<p>Store decking on a flat level surface and ALWAYS use proper supports (dunnage). <b>DO NOT</b> store directly on the ground. When stacking decking bundles, supports (dunnage) should start approximately 8-in (203 mm) from each end and be spaced approximately 2-ft (0.61m) on center. In addition, supports (dunnage) should line up vertically/perpendicular to the decking product. Adjust support blocks (dunnage) accordingly if bundles are loose. For Select decking, Enhance decking, and 1x12 and 1x8 products, the maximum stack height is 12 bundles. For all other decking products maximum stack height is 14 bundles (<b>IMPORTANT TO NOTE THAT PROPER DUNNAGE SPACING MUST BE IN PLACE FOR THESE HEIGHTS</b>). When stacking multiple bundles, ensure that dunnage lines up vertically down through each stack. ALWAYS cover decking products on site until ready to be installed.</p>

\* Use of a pressure washer greater than 3100 psi could damage the boards and void the warranty.

\*\* Use of products containing bleach or acid can lighten the surface of Trex. Use in an inconspicuous area to determine whether you like the effect. Neither product will affect the structural integrity of Trex.

Sakrete™ is a trademark of Oldcastle APG, a CRH Company.

Strait-Line® is a registered trademark of Irwin Industrial Tool Company.

### NOTES:

- Refer to [www.trex.com](http://www.trex.com) to view a general care and cleaning video for Transcend, Enhance and Select decking.
- Refer to [www.trex.com](http://www.trex.com) for a care and cleaning guide for Trex Early-Generation Composite and PVC Decking.





## TREX SIGNATURE® RAILING CARE AND CLEANING GUIDE

Maintaining the appearance of your Trex Signature railing is important. The occasional wash is recommended as over time your Trex Signature railing may show signs of weathering as a result of exposure to the elements. The frequency of cleaning will depend on the environment and exposure to various types of elements.

**For installations where the atmosphere is influenced by bodies of salt water or other contaminant conditions, cleaning is required every 6 to 9 months. Failure to adhere to the required cleaning guidelines will void the Trex Limited Warranty with respect to any condition resulting from such failure. For purposes of any warranty claim, you should retain documentation of the cleaning date, cleaning method used, brand and amount of chemical used and invoice from cleaning company (or a receipt for chemicals used).**

Regular cleaning may minimize the effects of weathering and remove dirt, grime and other build-up. The best method of maintaining the appearance of your Trex Signature railing is to occasionally wash it using a solution of warm water and a non-abrasive, pH neutral detergent solution. The railing surface should be thoroughly rinsed after cleaning to remove all residues. Use a soft white cloth, sponge or a soft bristle brush.

**DO NOT clean Trex Signature railing with solvents such as thinners or solutions containing chlorinated hydrocarbons, esters or ketones.**

The following cleaners are recommended for cleaning Trex Signature railing:

- Formula 409® Cleaner Degreaser/Disinfectant\*
- Spray Nine® Cleaner/Disinfectant\*\*
- Simple Green® All Purpose Cleaner\*\*\*
- Fantastik® All Purpose Cleaner\*\*\*\*
- Windex® Cleaner\*\*\*\*\*

\* Formula 409® Cleaner Degreaser/Disinfectant is a trademark of Clorox Company.

\*\* Spray Nine® All Purpose Cleaner/Disinfectant is a trademark of Illinois Tool Works Inc.

\*\*\* Simple Green® All Purpose Cleaner is a trademark of Sunshine Makers Inc.

\*\*\*\* Fantastik® All Purpose Cleaner is a trademark of SC Johnson & Son Inc.

\*\*\*\*\* Windex® is a trademark of SC Johnson & Son Inc.



## TREX TRANSCEND®, TREX ENHANCE® AND TREX SELECT® RAILING CARE AND CLEANING GUIDE

Maintaining the appearance of your Trex® railing is important. The occasional wash is recommended as over time your railing may show signs of weathering as a result of exposure to the elements. The frequency of cleaning will depend on the environment and exposure to various types of elements.

**For installations where the atmosphere is influenced by bodies of salt water or other contaminant conditions, cleaning is required every 6 to 9 months. Failure to adhere to the required cleaning guidelines will void the Trex Limited Warranty with respect to any condition resulting from such failure. For purposes of any warranty claim, you should retain documentation of the cleaning date, cleaning method used, brand and amount of chemical used and invoice from cleaning company (or a receipt for chemicals used).**

- Never use acetone or other solvents on Trex Transcend, Select or Enhance railings as this can damage/dull the surface.
- For color transfer issues (from attachment of baluster spacer), use Mr. Clean® Magic Eraser® Original or Plexus® Plastic Cleaner to help remove this. Note that Plexus Plastic Cleaner can only be used on PVC/acrylic railings and balusters and cannot be used on metal railings or metal balusters.
- For small surface scratches, marks or scuffs, use Dupli-Color® Scratch Seal® Clear Sealer Pen.
- Hard water is water with a high amount of mineral deposits like lime, silica and calcium. When the water dries, deposits are left behind, leaving unsightly spots or a "film-like" substance on railing and decking surfaces. For hard water issues on railing, these can be cleaned with Mr. Clean® Magic Eraser® Original\* or white vinegar. After applying products to surface, some gentle scrubbing would be needed on the surface to help loosen deposits, and rinsing is required, so care should be taken to not use hard water for this purpose, and if it must be used dry with a cloth or use a blower to dry railing.

Mr. Clean® and Magic Eraser® are registered trademarks of The Procter and Gamble Company.  
Plexus is a registered trademark of BTI Chemical Company Inc.  
Dupli-Color® and Scratch Seal® are registered trademarks of Dupli-Color Products Company.